

TORONTO COMMUNITY CRISIS SERVICE (TCS)

Call 2-1-1 to access service

The Toronto Community Crisis Service (TCS) is a new, alternate approach to responding to someone in crisis that focuses on health, prevention and well-being. The service provides an alternative to police enforcement, creating a community-based, client-centred, trauma-informed response to non-emergency crisis calls and wellness checks. This service aims to respond to the needs and desires of the communities most impacted by this service and establish trust and confidence in a new community-based response model. The service is available 24 hours a day, 7 days a week, and serves individuals 16 years of age and older.

AREAS OF SERVICE:

DOWNTOWN EAST
Boundaries:
 •North: Bloor St. E to the Prince Edward Viaduct
 •East: Don River to Lakeshore Blvd. to the Don Roadway
 •South: Toronto shoreline
 •West: Yonge St. to Dundas Square, East to Victoria St., Dundas St. E, Yonge St.

DOWNTOWN WEST

Boundaries:
 •North: Canadian Pacific Railway Line
 •East: Spadina Ave. and Lower Spadina Ave.
 •South: Toronto shoreline
 •West: Dufferin St. South to Queen St., West to Roncesvalles Ave., South from Roncesvalles to the shoreline

NEED TO KNOW NUMBERS

TORONTO WITHDRAWAL MANAGEMENT SERVICES

•Central: 1-866-366-9513

•Toronto Area: 416-864-5040

EMERGENCY

•Police, fire, medical: 911

•Non-Emergency: 416-808-2222

ASSAULTED WOMEN'S HELPLINE

•Toll-free: 1-866-863-0511

EMOTIONAL "DISTRESS"

•Phone: 416-408-HELP (4357)

*24-hour telephone support for emotional and suicide intervention/prevention

GERSTEIN CENTRE

•Phone: 416-929-5200

*24-hour adult mental health crisis line

KIDS HELP PHONE

•Phone: 1-800-668-6868

*24-hour, free, confidential, anonymous telephone counselling for youth

CENTRAL INTAKE

•Phone: 416-338-4766

•Phone: 988

SUICIDE CRISIS HOTLINE

•Phone: 211

GENERAL COMMUNITY & SOCIAL SERVICES

DOWNTOWN TORONTO

DROP-IN AGENCIES WITHIN 1.7KM

OF YONGE & DUNDAS

Summer/Fall 2024

9	SALVATION ARMY GATEWAY	107 JARVIS ST.	1KM
	FOOD (TAKEOUT SERVICE) •Wed, Sat & Sun: 5pm first come, first served •Service for people 18+ •Housing worker & physician available		
	Service is for people aged 21+ Housing worker and physician available to present clients as well as former clients; by appointment only		
11	TORONTO COUNCIL FIRE NATIVE CULTURAL CENTRE	439 DUNDAS ST. E.	1.2KM
	FOOD (TAKEAWAY) •Breakfast: Every day: 9:30am–10am •Mon & Fri: 9am–10am •Lunch: Every day: 1pm–1:30pm		
	DROP-IN •Mon–Thurs: 1:30pm–2:30pm		
	ADVICE •Staff available to assist with academic upgrading and skills development		
	PHONE: 416-360-4350		
	Call for food bank availability.		
10	ST JAMES CATHEDRAL	106 KING ST. E.	0.95KM
	FOOD (TAKEAWAY LUNCH) •Fri: 1:30pm–3:30pm		
	FOOT CARE CLINIC (BY APPOINTMENT) •Fri: 9am–3:30pm		
	PHONE: 416-364-7865 X222		
	Health card not needed		
12	THE 519	519 CHURCH ST.	1.4KM
	SENIORS DROP-IN HOURS •Mon & Wed: 2pm–4pm		
	FOOD (MEALTRANS) •Tues: 5:30pm–8:30pm (for Trans-identifying individuals only)		
	TAKEAWAY MEALS •Sun: 4pm–4:30pm		
	FROZEN MEALS •Wed: 10am–12pm & 1pm–4:45pm		
	PHONE: 416-392-6874		
	Services are for individuals who identify as LGBTQ2S+ Health card not needed		

7	ALL SAINTS' CHURCH COMMUNITY CENTRE	315 DUNDAS ST. E.	0.85KM
	DROP-IN HOURS •Mon, Tues & Thurs: 8:30am–2:30pm •Wed: 10:30am–3pm		
	FOOD •Breakfast: Mon, Tues & Thurs: 9:30am •Lunch: Mon–Thurs: 12:30pm for drop-in program, takeout in parking lot		
	PHONE: 416-368-7768		
	Indoor capacity of 50		

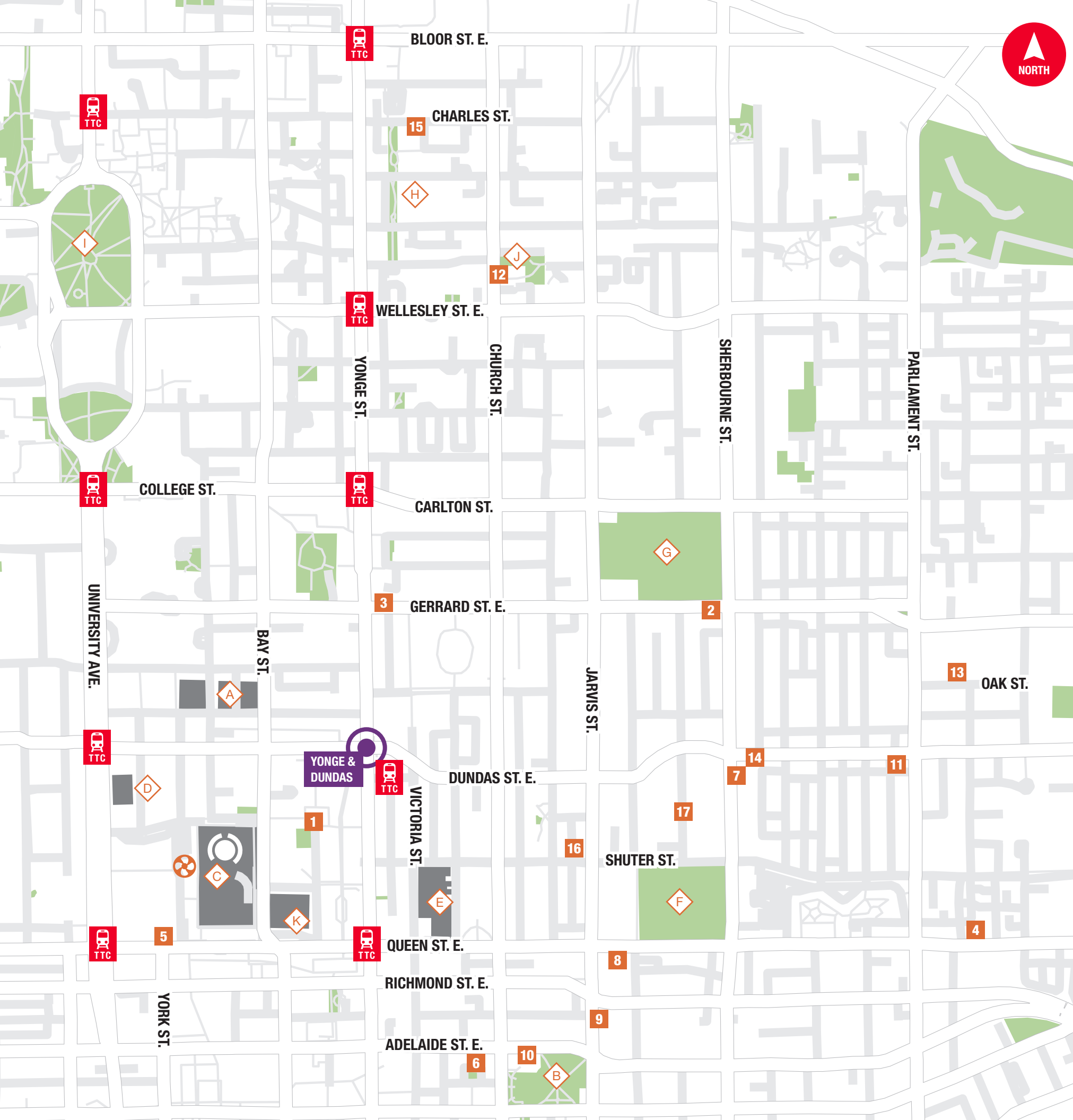
8	FRED VICTOR: OPEN HOUSE DROP-IN	145 QUEEN ST. E.	0.85KM
	FOOD (TAKEAWAY) •Mon–Fri: 10am–11am & 4pm–5pm		
	DROP-IN HOURS •11am–12:30pm •2:30pm–4:30pm		
	PHONE: 416-364-8228		
	Housing help on last Wednesday of each month ID last two Thursdays of every month		

5	LAWYERS FEED THE HUNGRY	130 QUEEN ST. W.	1KM
	FOOD (DINE-IN AVAILABLE) •Tues & Wed: 5pm •Thurs: 6:45am •Sun: 10am		
	PHONE: 416-947-3412		

6	ADELAIDE RESOURCE CENTRE FOR WOMEN	67 ADELAIDE ST. E.	0.85KM
	HOURS OF OPERATION •Open 24/7, limited capacity		
	FOOD (TAKEOUT) •Breakfast: 8:15am •Lunch: 12pm •Dinner: 6pm		
	PHONE: 416-364-7739		
	Women only, no children Health card not needed		

1	CHURCH OF THE HOLY TRINITY	19 TRINITY SQUARE	0.35KM
	MEALS & CLOTHING, HARM REDUCTION & HYGIENE SUPPLIES •Tues & Wed: 12pm–1:30pm		
	PHONE: 416-598-4521		
	Homeless memorial @ noon every second Tuesday of each month with lunch at 12:45pm.		
2	NATIVE WOMEN'S RESOURCE CENTRE	191 GERRARD ST. E.	1.1KM
	FOOD (TAKEAWAY MEALS) •Mon–Fri: 12pm–1pm •Grocery support: Registration Mon & Wed, support provided on Fri		
	PHONE: 416-963-9963		
	Note: Clothing bank available by appointment		
3	COVENANT HOUSE TORONTO	20 GERRARD ST. E.	0.45KM
	DROP-IN HOURS •Mon–Sun: 12pm–6:45pm *If possible, call first		
	FOOD BANK •Fri: 11am–6:30pm		
	PHONE: 416-598-4898		
	Youth 16-24		
4	GOOD SHEPHERD CENTRE	412 QUEEN ST. E.	1.7KM
	DROP-IN HOURS •Daily: 9am–11am •Food (TAKEOUT) •Daily: 2pm–4pm, open to all genders		
	CLOTHING ROOM •Mon–Fri: 2pm–4pm		
	PASTORAL CARE •Wed–Fri: 9am–4:30pm		
	HOUSING HELP, VETERANS PROGRAM •Daily: 9am–5pm		
	ADDITION RECOVERY, EMERGENCY SHELTER •For adult men: 24/7		
	PHONE: 416-869-3619		
	Showers are for men only		





DOWNTOWN TORONTO DROP-IN RESOURCE

DROP-IN AGENCIES WITHIN 1.7KM OF YONGE & DUNDAS

SUMMER/FALL 2024

DROP-INS

- 1 CHURCH OF THE HOLY TRINITY**
19 TRINITY SQUARE
- 2 NATIVE WOMEN'S RESOURCE CENTRE**
191 GERRARD ST. E.
- 3 COVENANT HOUSE TORONTO**
20 GERRARD ST. E.
- 4 GOOD SHEPHERD CENTRE**
412 QUEEN ST. E.
- 5 LAWYERS FEED THE HUNGRY**
130 QUEEN ST. W.
- 6 ADELAIDE RESOURCE CENTRE FOR WOMEN**
67 ADELAIDE ST. E.
- 7 ALL SAINTS' CHURCH COMMUNITY CENTRE**
315 DUNDAS ST. E.
- 8 FRED VICTOR: OPEN HOUSE DROP-IN**
145 QUEEN ST. E.
- 9 SALVATION ARMY GATEWAY**
107 JARVIS ST.
- 10 ST. JAMES CATHEDRAL**
106 KING ST. E.
- 11 TORONTO COUNCIL FIRE NATIVE CULTURAL CENTRE**
439 DUNDAS ST. E.
- 12 THE 519**
519 CHURCH ST.
- 13 CRC (CHRISTIAN RESOURCE CENTRE)**
40 OAK ST.
- 14 MARGARET'S TORONTO EAST**
323 DUNDAS ST. E.
- 15 SANCTUARY MINISTRIES**
25 CHARLES ST. E.
- 16 HAVEN TORONTO**
170 JARVIS ST.
- 17 METROPOLITAN UNITED CHURCH**
56 QUEEN ST. E.

LEGEND

- Toronto Subway Access
- Yonge & Dundas Intersection

LANDMARKS

- Toronto Coach Terminal
- St. James Park
- Toronto City Hall / Nathan Phillips Square
- University Ave. Courthouse
- St. Michael's Hospital
- Moss Park
- Allan Gardens
- George Hislop Park
- Queen's Park
- Barbara Hall Park
- Old City Hall

COOLING CENTRES

- CITY HALL LIBRARY**
NATHAN PHILLIPS SQ, 100 QUEEN ST. W.

Mon-Sat: 10am-6pm
Sun: CLOSED
PHONE: 416-393-7650
- METRO HALL**
55 JOHN ST.

Mon-Fri: 7:30am-9:30pm
Sat-Sun: 8am-6pm
PHONE: 311

UPDATED: JUNE 2024