

TORONTO COMMUNITY CRISIS SERVICE (TCCS)

Call 2-1-1 to access service

The Toronto Community Crisis Service (TCCS) is a new, alternate approach to responding to someone in crisis that focuses on health, prevention and well-being. The service provides an alternative to police enforcement, creating a community-based, client centred, trauma-informed response to non-emergency crisis calls and wellness checks.

This service aims to respond to the needs and desires of the communities most impacted by policing and establish trust and confidence in a new community-based response model.

The service is available 24 hours a day, 7 days a week, and serves individuals 16 years of age and older.

AREAS OF SERVICE:

DOWNTOWN EAST
Boundaries: Bloor St. E to the Prince Edward Viaduct
 •North: Bloor St. E to the Don Roadway
 •East: Don River to Lakeshore Blvd. to the Don Roadway
 •South: Toronto shoreline
 •West: Yonge St. to Dundas Square, East to Victoria St., Dundas St. E, Yonge St.

DOWNTOWN WEST

Boundaries:
 •North: Canadian Pacific Railway Line
 •East: Spadina Ave. and Lower Spadina Ave.
 •South: Toronto shoreline
 •West: Dufferin St. South to Queen St., West to Roncesvalles Ave., South from Roncesvalles to the shoreline

NEED TO KNOW NUMBERS

TORONTO WITHDRAWAL MANAGEMENT SERVICES

Central: 1-866-366-9513

Toronto Area: 416-864-5040

EMERGENCY

Police, fire, medical: 911

Non-Emergency: 416-808-2222

ASSAULTED WOMEN'S HELPLINE

Toll-free: 1-866-863-0511

DISTRESS CENTRES

*24-hour telephone support for emotional and suicide intervention/prevention

GERSTEIN CENTRE

Phone: 416-929-5200
 *24-hour adult mental health crisis line

KIDS HELP PHONE

Phone: 1-800-668-6868
 *24-hour, free, confidential, anonymous telephone counselling for youth

CENTRAL INTAKE

Phone: 416-338-4766
 GENERAL COMMUNITY & SOCIAL SERVICES
 Phone: 211
 SUICIDE CRISIS HOTLINE
 Phone: 988

DOWNTOWN TORONTO DROP-IN RESOURCE

DROP-IN AGENCIES WITHIN 1.7KM

OF YONGE & DUNDAS

Winter/Spring 2024



<p>1 CHURCH OF THE HOLY TRINITY</p> <p>19 TRINITY SQUARE 0.35KM</p> <p>MEALS & CLOTHING, HARM REDUCTION & HYGIENE SUPPLIES</p> <p>•Tues & Wed: 12:00pm-1:30pm</p> <p>•Mon-Sun: 12pm-7pm</p> <p>•If possible, call first</p> <p>FOOD BANK</p> <p>•For Youth: Fridays at 11pm-6pm</p> <p>PHONE: 416-598-4898</p> <p>Youth 16-24</p>	<p>2 NATIVE WOMEN'S RESOURCE CENTRE</p> <p>191 GERRARD ST. E. 1.1KM</p> <p>FOOD (TAKEAWAY MEALS)</p> <p>•Mon-Fri: 12pm-1pm</p> <p>•Grocery support every Monday and Wednesday for registered members only</p> <p>PHONE: 416-963-9963</p> <p>Note: Clothing bank available by appointment</p>
<p>3 COVENANT HOUSE TORONTO</p> <p>20 GERRARD ST. E. 0.45KM</p> <p>DROP-IN HOURS</p> <p>•Mon-Sun: 12pm-7pm</p> <p>•If possible, call first</p> <p>FOOD BANK</p> <p>•For Youth: Fridays at 11pm-6pm</p> <p>PHONE: 416-598-4898</p> <p>Youth 16-24</p>	<p>4 GOOD SHEPHERD CENTRE</p> <p>412 QUEEN ST. E. 1.7KM</p> <p>DROP-IN HOURS</p> <p>•Daily: 9am-11am</p> <p>•Daily: 2pm-4pm</p> <p>Open to all genders</p> <p>FOOD (TAKEOUT)</p> <p>•Daily: 2pm-4pm</p> <p>•Mon-Fri: 2pm-4pm</p> <p>EMERGENCY SHELTER</p> <p>•For adult men: 24/7</p> <p>PHONE: 416-869-3619</p> <p>Showers are for men only</p>
<p>5 LAWYERS FEED THE HUNGRY</p> <p>130 QUEEN ST. W. 1KM</p> <p>FOOD (DINE-IN AVAILABLE)</p> <p>•Tues & Wed: 5pm</p> <p>•Thurs: 6:45am</p> <p>•Sun: 10am</p> <p>PHONE: 416-947-3412</p>	<p>6 ADELAIDE RESOURCE CENTRE FOR WOMEN</p> <p>67 ADELAIDE ST. E. 0.85KM</p> <p>HOURS OF OPERATION</p> <p>•Open 24/7, limited capacity</p> <p>FOOD (TAKEOUT)</p> <p>•Breakfast: 8:15am</p> <p>•Lunch: 12pm</p> <p>•Dinner: 6pm</p> <p>PHONE: 416-364-7739</p> <p>Women only, no children Health card not needed</p>
<p>7 ALL SAINTS' CHURCH COMMUNITY CENTRE</p> <p>315 DUNDAS ST. E. 0.85KM</p> <p>DROP-IN HOURS</p> <p>•Mon, Tues & Thurs: 8:30am-2:30pm</p> <p>•Wed: 10:30am-3pm</p> <p>FOOD</p> <p>•Breakfast: Mon, Tues & Thurs: 9:30am</p> <p>•Lunch: Mon-Thurs: 12:30pm for drop in program - take out at 1:00pm in parking lot</p> <p>PHONE: 416-368-7768</p> <p>Capacity of 30 people indoors</p>	<p>8 FRED VICTOR: OPEN HOUSE DROP-IN</p> <p>145 QUEEN ST. E. 0.85KM</p> <p>FOOD (TAKEAWAY AT THE WINDOW)</p> <p>•Mon-Fri: 11am & 4pm</p> <p>DROP-IN HOURS</p> <p>•11am-12:30pm</p> <p>•2:30pm-4:30pm</p> <p>PHONE: 416-364-8228</p> <p>Housing help on last Wednesday of each month; ID clinics Thursdays at 1:30pm</p>
<p>9 SALVATION ARMY GATEWAY</p> <p>107 JARVIS ST. 1KM</p> <p>FOOD (TAKE OUT SERVICE)</p> <p>•Mon, Wed, Thurs, Sat & Sun: 5pm</p> <p>first come, first served</p> <p>PHONE: 416-368-8710</p> <p>Service is for people aged 23+ Housing worker and Physician available to present clients as well as former clients; by appointment only</p>	<p>10 ST JAMES CATHEDRAL</p> <p>106 KING ST. E. 0.95KM</p> <p>FOOD (TAKEAWAY LUNCH)</p> <p>•Fri: 1:30pm-3:30pm</p> <p>FOOT CARE CLINIC (BY APPOINTMENT)</p> <p>•Thurs: 9am-12pm</p> <p>•Fri: 1pm-3pm</p> <p>PHONE: 416-364-7865 X222</p> <p>Health card not needed</p>
<p>11 TORONTO COUNCIL FIRE NATIVE CULTURAL CENTRE</p> <p>439 DUNDAS ST. E. 1.2KM</p> <p>FOOD (TAKEAWAY)</p> <p>•Breakfast: Everyday: 9:30am-10am</p> <p>•Lunch: Everyday: 1pm-1:30pm</p> <p>DROP-IN</p> <p>•Mon-Thurs: 1:30pm-2:30pm</p> <p>ADVICE</p> <p>•Staff available to assist with academic upgrading and skills development</p> <p>PHONE: 416-360-4350</p> <p>Call for food bank availability.</p>	<p>12 THE 519</p> <p>519 CHURCH ST. 1.4KM</p> <p>SENIORS DROP-IN HOURS</p> <p>•Mon & Wed: 2pm-4pm</p> <p>FOOD (MEALTRANS)</p> <p>•Tues: 5:30pm-8:30pm (for Trans-identifying individuals only)</p> <p>TAKEAWAY MEALS</p> <p>•Sun: 4pm-4:45pm</p> <p>FROZEN MEALS</p> <p>•Tues-Thurs: 10am-12pm & 1pm-4:45pm</p> <p>PHONE: 416-392-6874</p> <p>Services are for individuals who identify as LGBTQ2S+, Health card not needed</p>
<p>13 CRC: CHRISTIAN RESOURCE CENTRE</p> <p>40 OAK ST. 1.5KM</p> <p>FOOD (TAKEAWAY MEALS)</p> <p>•All meals are Halal Mon through Sun</p> <p>•Mon & Fri: 9am-10am</p> <p>•Mon, Tues, Thurs & Fri: 12pm-1pm</p> <p>•Sat-Sun: 12:30am-2pm (Muslim Welfare Canada)</p> <p>ID</p> <p>•Every last Thursday of the month: 1:30pm-3:00pm</p> <p>LAUNDRY AND SHOWERS</p> <p>•Mon, Tues, Thurs & Fri: 9:30am-2pm</p> <p>HOUSING CLINIC</p> <p>•Tues & Thurs: Registration at 9am; first come first serve (up to 3 people each day)</p> <p>PHONE: 416-363-4234</p> <p>Please call ahead in case of unexpected changes to service.</p>	<p>14 MARGARET'S TORONTO EAST DROP-IN CENTRE</p> <p>323 DUNDAS ST. E. 0.85KM</p> <p>FOOD</p> <p>•Breakfast: Everyday: 7am-8am</p> <p>•Lunch: Everyday: 11am-12pm</p> <p>•Snacks: Everyday: 3pm-4pm</p> <p>PHONE: 647-367-2100</p>
<p>15 SANCTUARY MINISTRIES</p> <p>25 CHARLES ST. E. 1.7KM</p> <p>FOOD (TAKEAWAY MEALS) / SHOWERS</p> <p>•Tues: 11am-3pm</p> <p>•Thurs: 5pm-9pm</p> <p>PHONE: 416-922-0628, EXT. 210</p>	<p>16 HAVEN TORONTO</p> <p>170 JARVIS ST. 0.6KM</p> <p>DROP-IN HOURS</p> <p>•Everyday: 8am-5pm</p> <p>FOOD</p> <p>•Breakfast: Everyday: 8am-9:15am</p> <p>•Lunch: Everyday: 12pm-1:15pm</p> <p>•Snacks: Everyday: 3pm-3:15pm</p> <p>ACCESS</p> <p>•Mail service, laundry and showers (for registered clients only): 9:30am-4:30pm</p> <p>PHONE: 416-366-5377 X227</p> <p>Men 50+ Health card not needed</p>

WINTER WARMING CENTRES

The City activates Warming Centres when temperatures reach minus 5 degrees Celsius (-5C) and/or when Environment and Climate Change Canada issues a winter weather event warning.

Generally, Warming Centres open at 5 p.m. on the day that locations are activated. Once open, Warming Centres remain open 24 hours a day until it is determined that locations will close. Once a Warming Centre closes to new admissions, staff work to refer individuals who remain onsite to alternate spaces in the shelter system.

CHRISTIE OSSINGTON NEIGHBOURHOOD CENTRE

136 SPADINA RD., TORONTO ON M5R 2T8
Client group: all genders
Capacity: 23
 Pet-friendly, showers

FRED VICTOR (LOCAL)

75 ELIZABETH ST., TORONTO ON M5G 1P4
Client group: all genders
Capacity: 60
 Pet-friendly



DIXON HALL

15 OLIVE AVE., NORTH YORK, ON M2N 4N4
Client group: all genders
Capacity: 46
 Pet-friendly

CITY OF TORONTO

885 SCARBOROUGH GOLF CLUB RD., TORONTO ON M1G 1J6
Client group: all genders
Capacity: 50
 Pet-friendly

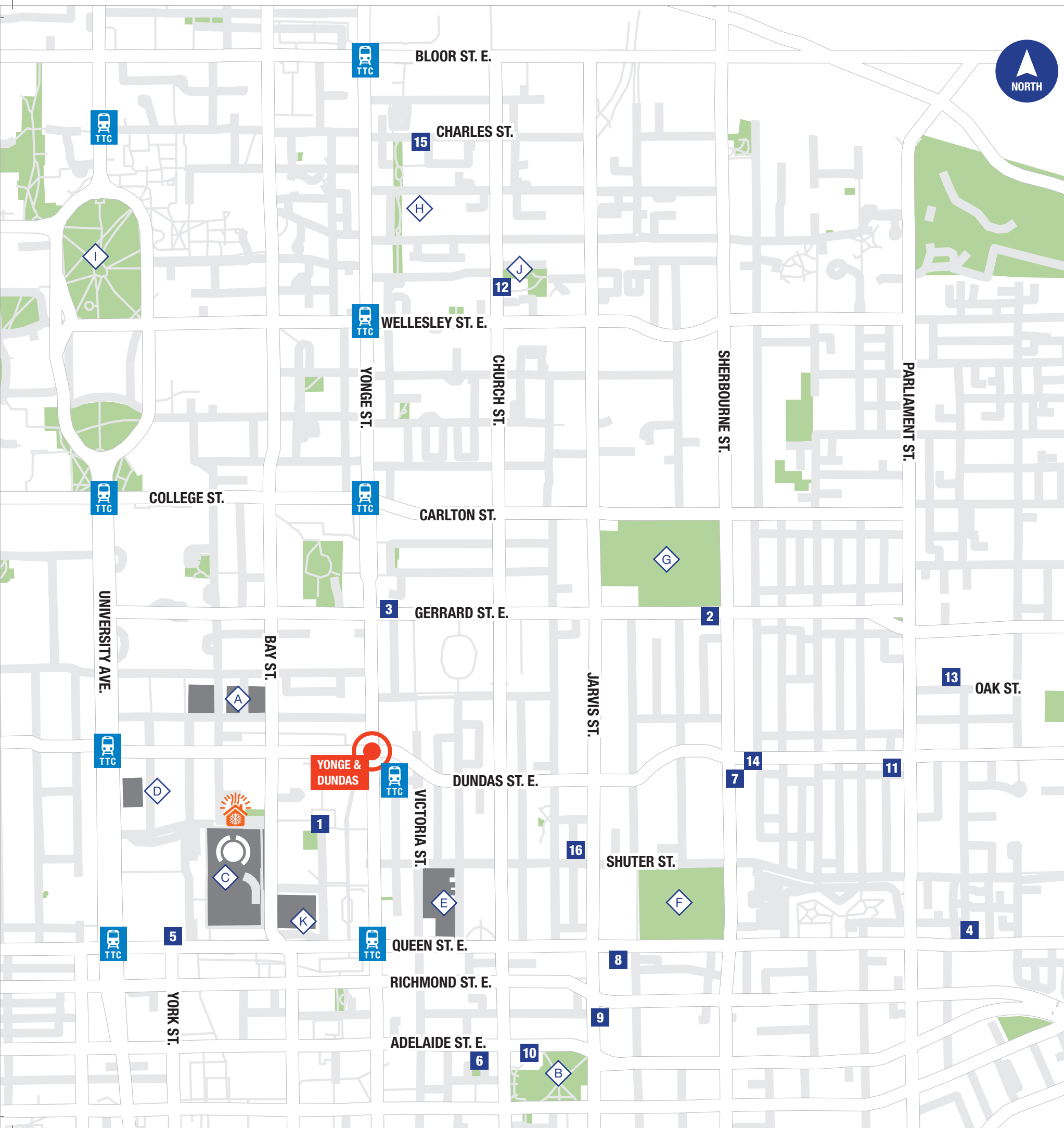
To check if warming centres are currently open, dial 311



Please note: This document is provided for informational purposes only. The information contained herein is obtained from sources we believe to be reliable. We do not assume any responsibility for inaccuracies.

DOWNTOWN TORONTO DROP-IN RESOURCE

DROP-IN AGENCIES WITHIN 1.7KM OF YONGE & DUNDAS
WINTER/SPRING 2024



DROP-INS

- 1 CHURCH OF THE HOLY TRINITY**
19 TRINITY SQUARE
- 2 NATIVE WOMEN'S RESOURCE CENTRE**
191 GERRARD ST. E.
- 3 COVENANT HOUSE TORONTO**
20 GERRARD ST. E.
- 4 GOOD SHEPHERD CENTRE**
412 QUEEN ST. E.
- 5 LAWYERS FEED THE HUNGRY**
130 QUEEN ST. W.
- 6 ADELAIDE RESOURCE CENTRE FOR WOMEN**
67 ADELAIDE ST. E.
- 7 ALL SAINTS' CHURCH COMMUNITY CENTRE**
315 DUNDAS ST. E.
- 8 FRED VICTOR: OPEN HOUSE DROP-IN**
145 QUEEN ST. E.
- 9 SALVATION ARMY GATEWAY**
107 JARVIS ST.
- 10 ST. JAMES CATHEDRAL**
106 KING ST. E.
- 11 TORONTO COUNCIL FIRE NATIVE CULTURAL CENTRE**
439 DUNDAS ST. E.
- 12 THE 519**
519 CHURCH ST.
- 13 CRC (CHRISTIAN RESOURCE CENTRE)**
40 OAK ST.
- 14 MARGARET'S TORONTO EAST**
323 DUNDAS ST. E.
- 15 SANCTUARY MINISTRIES**
25 CHARLES ST. E.
- 16 HAVEN TORONTO**
170 JARVIS ST.

LEGEND

- Toronto Subway Access
- Yonge & Dundas Intersection

LANDMARKS

- Toronto Coach Terminal
- St. James Park
- Toronto City Hall / Nathan Phillips Square
- University Ave. Courthouse
- St. Michael's Hospital
- Moss Park
- Allan Gardens
- George Hislop Park
- Queen's Park
- Barbara Hall Park
- Old City Hall

WINTER WARMING CENTRE

- FRED VICTOR
75 Elizabeth St.

UPDATED DECEMBER 1, 2023