



# TORONTO COMMUNITY CRISIS SERVICE (TCCS)

Call 2-1-1 or 9-1-1 to access service

## AREAS OF SERVICE:

**DOWNTOWN EAST**  
Boundaries:  
•North: Bloor St. E. to the Prince Edward Viaduct  
•East: Don River to Lakeshore Blvd. to the Don Roadway  
•South: Toronto shoreline  
•West: Yonge St. to Dundas Square, East to Victoria St., Dundas St. E., Yonge St.

## DOWNTOWN WEST

Boundaries:  
•North: Canadian Pacific Railway Line  
•East: Spadina Ave. and Lower Spadina Ave.  
•South: Toronto shoreline  
•West: Dufferin St. South to Queen St., West to Roncesvalles Ave., South from Roncesvalles to the shoreline

## NEED TO KNOW NUMBERS

### TORONTO WITHDRAWAL MANAGEMENT SERVICES

Central: 1-866-366-9513  
Toronto Area: 416-864-5040

### EMERGENCY

Police, fire, medical: 911  
Non-Emergency: 416-808-2222

### ASSAULTED WOMEN'S HELPLINE

Toll-free: 1-866-863-0511

### DISTRESS CENTRES

\*24-hour telephone support for emotional and suicide intervention/prevention

### GERSTEIN CENTRE

Phone: 416-929-5200  
\*24-hour adult mental health crisis line

### KIDS HELP PHONE

Phone: 1-800-668-6868  
\*24-hour, free, confidential, anonymous telephone counselling for youth

### CENTRAL INTAKE

Phone: 416-338-4766  
TORONTO COMMUNITY CRISIS SERVICE  
Phone: 211 or 911  
SUICIDE CRISIS HOTLINE  
Phone: 988

\*Individuals experiencing or witnessing a mental health crisis. Multidisciplinary crisis teams will respond to calls received based on the call type, location, and availability of teams.

# DOWNTOWN TORONTO

## DROP-IN AGENCIES WITHIN 1.7KM

## OF YONGE & DUNDAS

## Winter/Spring 2024



### 1 CHURCH OF THE HOLY TRINITY

19 TRINITY SQUARE  
0.35KM



### MEALS (DINE-IN)

•Tues to Fri: 12:00pm – 1:30pm

PHONE: 416-598-4521

Homeless memorial @ noon every second Tuesday of each month w/ lunch at 12:45pm.

### 2 NATIVE WOMEN'S RESOURCE CENTRE

191 GERRARD ST. E.  
1.1KM



### FOOD (TAKEAWAY MEALS)

•Mon-Fri: 12pm-1pm  
-Grocery support every Monday and Wednesday for registered members only

PHONE: 416-963 - 9963

Note: Clothing bank available by appointment

EMERGENCY SHELTER  
•For adult men: 24/7  
PHONE: 416-869-3619

### 3 COVENANT HOUSE TORONTO

20 GERRARD ST. E.  
0.45KM



### DROP-IN HOURS

•Mon to Sun: 12pm-7pm  
•If possible, call first

### FOOD BANK TIME

•For Youth: Fridays at 11pm-6pm

PHONE: 416-598-4898

### 4 GOOD SHEPHERD CENTRE

412 QUEEN ST. E.  
1.7KM



### DROP-IN HOURS

•Daily: 9am-11am

### FOOD (TAKEOUT) TIMES

•Daily: 2pm-4pm  
Open to all genders

### CLOTHING ROOM

•Mon to Fri: 2pm-4pm

•For adult men: 24/7  
PHONE: 416-869-3619

### 5 LAWYERS FEED THE HUNGRY

130 QUEEN ST. W.  
1KM



### FOOD (DINE-IN AVAILABLE)

•Tue & Wed: 5pm  
•Thu: 6:45am  
•Sun: 10am  
•NOTE: Dine-in starting mid June

PHONE: 416-947-3412

### 7 ALL SAINTS' CHURCH COMMUNITY CENTRE

315 DUNDAS ST. E.  
0.85KM



### DROP-IN HOURS

•Mon, Tue, Thu: 8:30am-2:30pm  
•Wed: 10:30am-3pm

### FOOD

•Breakfast: Mon, Tue & Thu: 9:30am  
•Lunch: Mon to Thu: 12:30pm for drop in program – take out at 1:00pm in parking lot

PHONE: 416-368-7768

Capacity of 30 people indoors

### 9 SALVATION ARMY GATEWAY

107 JARVIS ST.  
1KM



### FOOD (TAKE OUT SERVICE)

•Mon, Wed, Thu, Sat & Sun: 5pm  
first come, first served

PHONE: 416-368-8710

Service is for people aged 23+ Housing worker and Physician available to present clients as well as former clients; by appointment only

### 11 TORONTO COUNCIL FIRE NATIVE CULTURAL CENTRE

439 DUNDAS ST. E.  
1.2KM



### FOOD (TAKEAWAY)

•Breakfast: Everyday: 9:30am-10am  
•Lunch: Everyday: 1pm-1:30pm

### DROP-IN

•Mon-Thu: 1:30pm-2:30pm

ADVICE

•Staff available to assist with academic upgrading and skills development

PHONE: 416-360-4350

Health card not needed. Please call ahead in case of unexpected changes to service. Call for food bank availability.

### 10 ST JAMES CATHEDRAL

106 KING ST. E.  
0.95KM



### FOOD (TAKEAWAY LUNCH)

•Fri: 1:30pm-3:30pm

### FOOT CARE CLINIC (BY APPOINTMENT)

•Thu: 9am-12pm  
•Fri: 1pm-3pm

PHONE: 416-364-7865 X222

Health card not needed

### 12 THE 519

519 CHURCH ST.  
1.4KM



### SENIORS DROP-IN HOURS

•Mon & Wed: 2pm-4pm

### FOOD (MEALTRANS)

•Tue: 5:30pm-8:30pm (for Trans-identifying individuals only)

TAKEAWAY MEALS

•Sun: 4pm-4:45pm

### FROZEN MEALS

•Tue-Thu: 10am-12pm & 1pm-4:45pm

PHONE: 416-392-6874

Services are for individuals who identify as LGBTQ2S+, Health card not needed

### 13 CRC: CHRISTIAN RESOURCE CENTRE

40 OAK ST.  
1.5KM



### FOOD (TAKEAWAY MEALS)

•All meals are Halal Mon through Sun  
•Mon & Fri: 9am-10am  
•Mon, Tue, Thu, Fri: 12pm-1pm  
•Sat & Sun: 12:30am-2pm (Muslim Welfare Canada)

PHONE: 416-363-4234

Health card not needed. Please call ahead in case of unexpected changes to service.

### 15 SANCTUARY MINISTRIES

25 CHARLES ST. E.  
1.7KM



### FOOD (TAKEAWAY MEALS) / SHOWERS

•Tue: 11am-3pm  
•Thu: 5pm-9pm

PHONE: 416-922-0628, EXT. 210

Men 50+ Health card not needed

## WINTER WARMING CENTRES

The City activates Warming Centres when temperatures reach minus 5 degrees Celsius (-5C) and/or when Environment and Climate Change Canada issues a winter weather event warning.

Generally, Warming Centres open at 5 p.m. on the day that locations are activated. Once open, Warming Centres remain open 24 hours a day until it is determined that locations will close. Once a Warming Centre closes to new admissions, staff work to refer individuals who remain onsite to alternate spaces in the shelter system.

### CHRISTIE OSSINGTON NEIGHBOURHOOD CENTRE

136 SPADINA RD., TORONTO ON M5R 2T8  
Client group: mixed adult  
Capacity: 23  
Pet-friendly, showers

### FRED VICTOR

75 ELIZABETH ST., TORONTO ON M5G 1P4  
Client group: mixed adult  
Capacity: 60  
Pet-friendly

### DIXON HALL

15 OLIVE AVE., NORTH YORK, ON M2N 4N4  
Client group: mixed adult  
Capacity: 46  
Pet-friendly

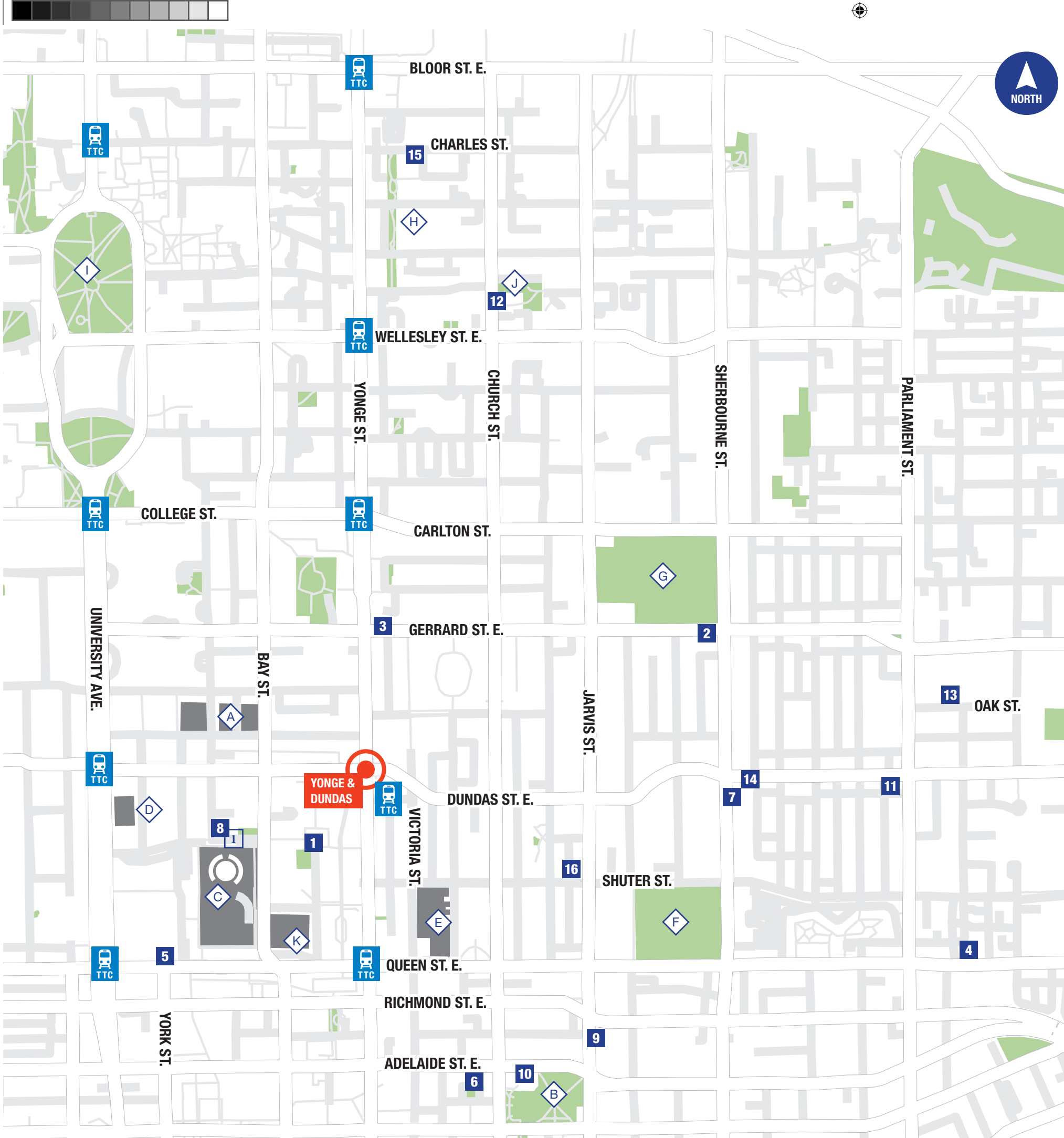
### CITY OF TORONTO

885 SCARBOROUGH GOLF CLUB RD., TORONTO ON M1G 1J6  
Client group: mixed adult  
Capacity: 50  
Pet-friendly

To check if warming centres are currently open, dial 311



Please note: This document is provided for informational purposes only. The information contained herein is obtained from sources we believe to be reliable. We do not assume any responsibility for inaccuracies.



# DOWNTOWN TORONTO DROP-IN RESOURCE

DROP-IN AGENCIES WITHIN 1.7KM OF YONGE & DUNDAS  
WINTER/SPRING 2024



## DROP-INS

- 1 CHURCH OF THE HOLY TRINITY**  
19 TRINITY SQUARE
- 2 NATIVE WOMEN'S RESOURCE CENTRE**  
191 GERRARD ST. E.
- 3 COVENANT HOUSE TORONTO**  
20 GERRARD ST. E.
- 4 GOOD SHEPHERD CENTRE**  
412 QUEEN ST. E.
- 5 LAWYERS FEED THE HUNGRY**  
130 QUEEN ST. W.
- 6 ADELAIDE RESOURCE CENTRE FOR WOMEN**  
67 ADELAIDE ST. E.
- 7 ALL SAINTS' CHURCH COMMUNITY CENTRE**  
315 DUNDAS ST. E.
- 8 FRED VICTOR: OPEN HOUSE DROP-IN**  
75 ELIZABETH ST.
- 9 SALVATION ARMY GATEWAY**  
107 JARVIS ST.
- 10 ST. JAMES CATHEDRAL**  
106 KING ST. E.
- 11 TORONTO COUNCIL FIRE NATIVE CULTURAL CENTRE**  
439 DUNDAS ST. E.
- 12 THE 519**  
519 CHURCH ST.
- 13 CRC (CHRISTIAN RESOURCE CENTRE)**  
40 OAK ST.
- 14 MARGARET'S TORONTO EAST**  
323 DUNDAS ST. E.
- 15 SANCTUARY MINISTRIES**  
25 CHARLES ST. E.
- 16 HAVEN TORONTO**  
170 JARVIS ST.

## LEGEND

- Toronto Subway Access
- Yonge & Dundas Intersection

## LANDMARKS

- Toronto Coach Terminal
- St. James Park
- Toronto City Hall / Nathan Phillips Square
- University Ave. Courthouse
- St. Michael's Hospital
- Moss Park
- Allan Gardens
- George Hislop Park
- Queen's Park
- Barbara Hall Park
- Old City Hall

## WINTER WARMING CENTRES

- FRED VICTOR**  
75 Elizabeth St.

UPDATED DECEMBER 1, 2023